

ANDRA C. MCNALLY
BUSINESS/INFORMATION SYSTEMS SPECIALIST
ALPINE GEOPHYSICS, LLC

EDUCATION:

Course work in Master of Business Administration, University of Denver, 1987-1989
Bachelor of Science, Management Information Systems, University of Northern Colorado, 1985

PROFESSIONAL EXPERIENCE:

Business/Information Systems Specialist, Alpine Geophysics, Arvada, CO 2000-Present
Manager, Voice Response Application Development, U S WEST/QWEST 1999-2000
Lead Engineer, Voice Response Application and SQL Development, U S WEST, 1996-1999
FOCUS Database Administrator and Programmer, U S WEST, 1995-1996
System Test Lead, Central Billing Operations, U S WEST, 1994-1995
Project Manager, Rapid Application Development, Central Billing Operations, U S WEST 1987-1994
Lead Application Developer and Project Manager, Central Billing Operations, U S WEST, 1986-1987
Associate Programmer, Central Billing Operations, U S WEST, 1985-1986

FIELDS OF EXPERIENCE:

Ms. McNally currently specializes in project management, contract and business administration for the business office of Alpine Geophysics, LLC (AG). Ms. McNally is responsible for monthly invoicing, budget reconciliation, back office accounting and is the client administrative contact.

Ms. McNally managed application development, where her responsibilities included management of multiple simultaneous projects. Responsibilities included project management, budget management, client relations, coaching, mentoring, and compliance with the Capability Maturity Model (CMM) methodology.

Ms. McNally has a strong technical background in project management, database administration, and all areas of application development including, analysis, design, development, test, technical writing and application support relevant to the telecommunications industry. Ms. McNally was responsible for the voice response and SQL portion of the Computer Telephony Interface (CTI) environment including such functionality as simultaneous call delivery and screen pop capabilities, load balancing, text to speech and speech recognition. Her responsibilities included development and ongoing support of approximately 90 voice response applications, routing, screening and delivering calls to all U S WEST/QWEST call centers. Supported multiple databases housing Voice Response and Automatic Call Distribution routing data.

Central Billing Operations System Test Lead with primary responsibility for test media development, new functionality and regression testing in isolated and end-to-end events for the U S WEST Billing and Journaling subsystems.

PROFESSIONAL SOCIETIES:

Project Management Institute (PMI) 1987-1989